



INSTITUTO SUPERIOR TÉCNICO  
Universidade Técnica de Lisboa

# USER'S NEEDS AND PREFERENCES

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for planning and management of cycling network in  
Lisbon, a *starter city*

**Rosa Félix**

Jorge Batista e Silva

Alexandre Gonçalves



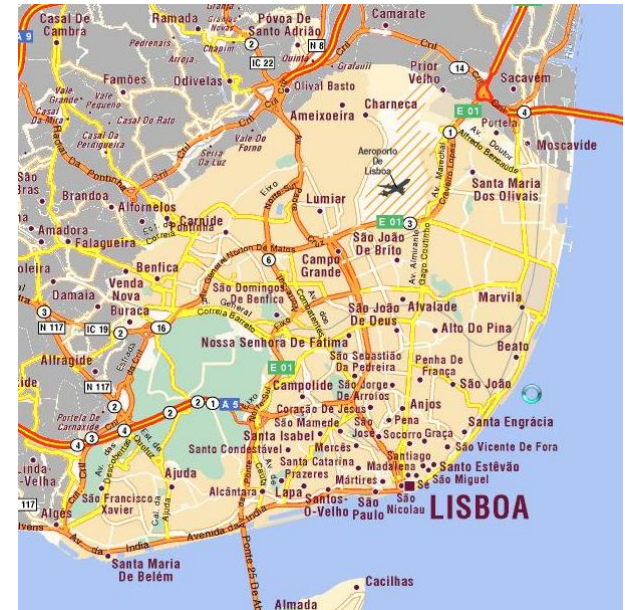
XXIVth International Cycling History Conference

**BACK TO THE FUTURE: A NEW CITY VELOURUTION?**

**Lisbon, Portugal**  
**15 - 17 May 2013**

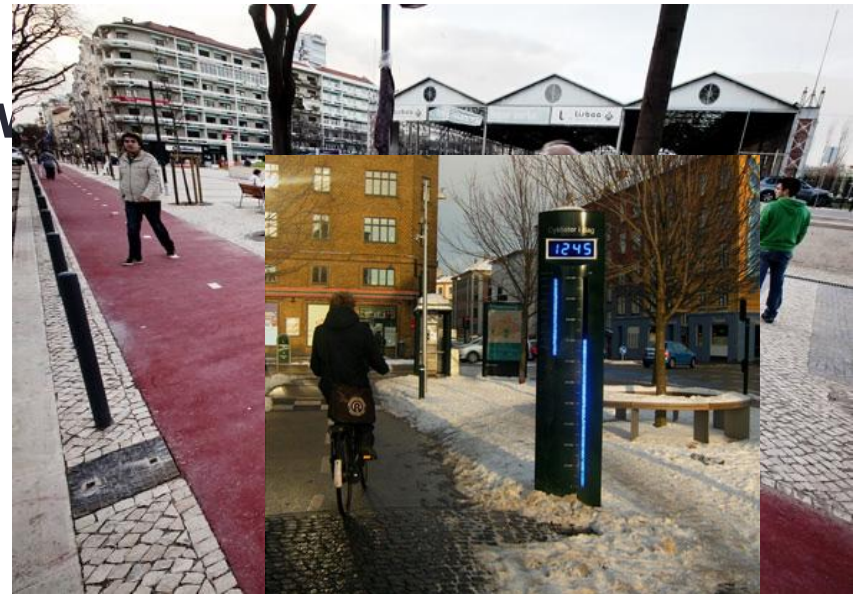
# Lisbon

- 550.000 people
- High volume of traffic
  - from the periphery to the center
  - within the city
- City characteristics
  - Irregular terrain, with its “seven hills”
  - Various types of pavement
  - Presence of tram rails
  - Behaviour of car drivers (sense of unsafe circulation)
- No official data to confirm the cyclists evolution, although Census 2011 indicates a bicycle modal share of **0.2%**



# Lisbon

- Huge growth in recent years
- Municipal investment on cycle network and infrastructures
- Lack of data and information about the *de facto* movements of local cyclists



# Survey on bicycle users

Lack of data and  
information



Survey on bicycle  
users

Socio-economic  
Profile

Level of  
experience

Bicycle

Route choice  
criteria

Urban cycling  
behaviour

Accidents and  
thefts

Community

Needs and  
suggestions

# Online survey

- 28 questions
- 30 days

1072 participants

Grande Lisboa

5.c) Em que Concelho reside? \*

Por favor seleccione o seu Concelho de Residência

6.a) Nas suas deslocações diárias habituais, qual o modo de transporte que mais utiliza? \*

Caso utilize mais do que 1 modo predominante, seleccione a combinação

- ☐ Automóvel
- ☐ Motociclo
- ☐ Autocarro ou Eléctrico
- ☐ Metropolitano
- ☐ Comboio
- ☐ Barco
- ☐ Táxi
- ☐ Bicicleta
- ☐ Essencialmente a pé
- ☐ Outro:

b) Se seleccionou "Automóvel" ou "Motociclo", estes são propulsionados por um motor eléctrico?

Veículos eléctricos

7. Com que finalidade e com que frequência utiliza a bicicleta em Lisboa? \*

Por favor, seleccione a frequência para cada finalidade

	Nunca	Raramente / Algumas vezes por ano	Esporadicamente / Algumas vezes por mês	Algumas vezes por semana / Aos fins de semana	No dia-a- dia
Deslocação casa-trabalho ou local de estudo (movimentos pendulares)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Transporte utilitário / deslocações na cidade (ir ao supermercado, ir ao cinema, etc)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Fins lúdicos / recreativos (passeio)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Desporto / manutenção física	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

17. Dos critérios que seleccionou, por favor ordene os 5 mais relevantes para si  
Em que o 1º é o mais relevante de todos

1º \*

2º \*

3º \*

4º \*

5º \*

18. Se o 1º critério valer 10 pontos em termos de importância na escolha dos percursos, quanto valem o 2º, 3º, 4º e 5º?

Gradue a importância relativa dos 5 critérios anteriores

	1	2	3	4	5	6	7	8	9	10	
1º	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	pontos
2º	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	pontos
3º	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	pontos
4º	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	pontos
5º	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	pontos

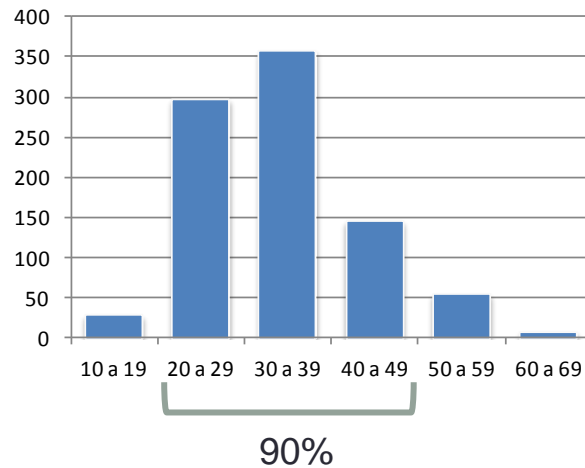
19. Nas suas deslocações de bicicleta: \*

Por favor responda

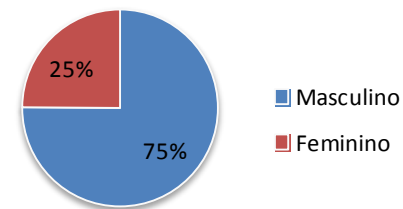
	Não / Nunca	Por vezes	A maior parte das vezes	Sim / Sempre
O percurso que faz de ida é o mesmo que faz de regresso?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Utiliza ciclovias, quando existem?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Circula nos passeios ou em outras áreas destinadas a peões?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Num cruzamento, atravessa a faixa de rodagem pela zona de atravassamento de peões?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Atravessa praças na diagonal?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Circula nas faixas BUS, quando existem?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

# Profile

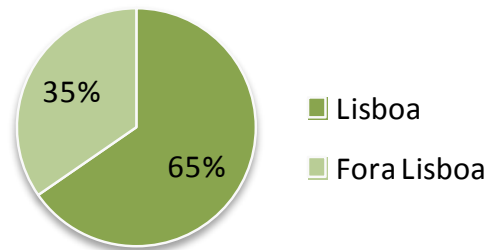
## Age



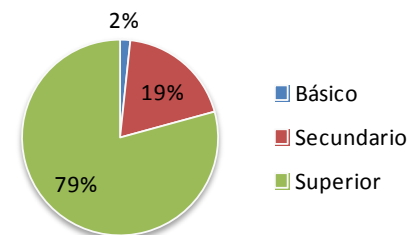
## Gender



## Residence

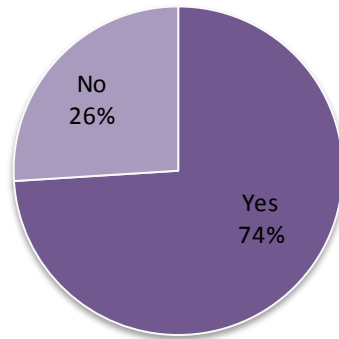


## Studies

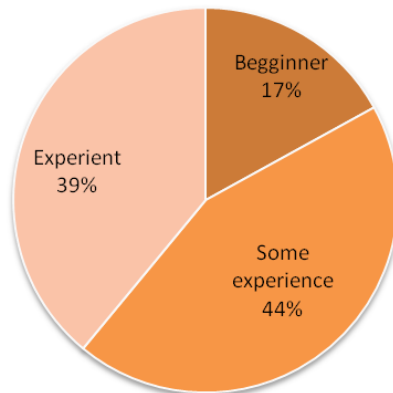


# Profile

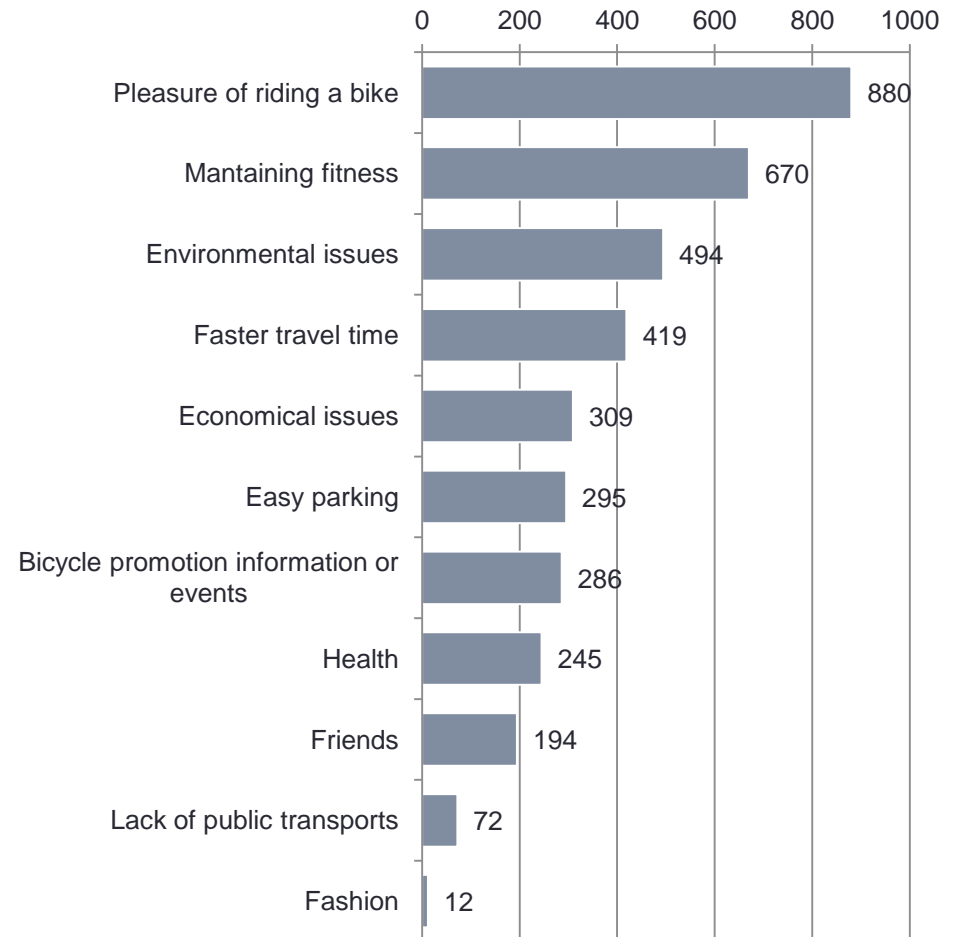
Owns a car



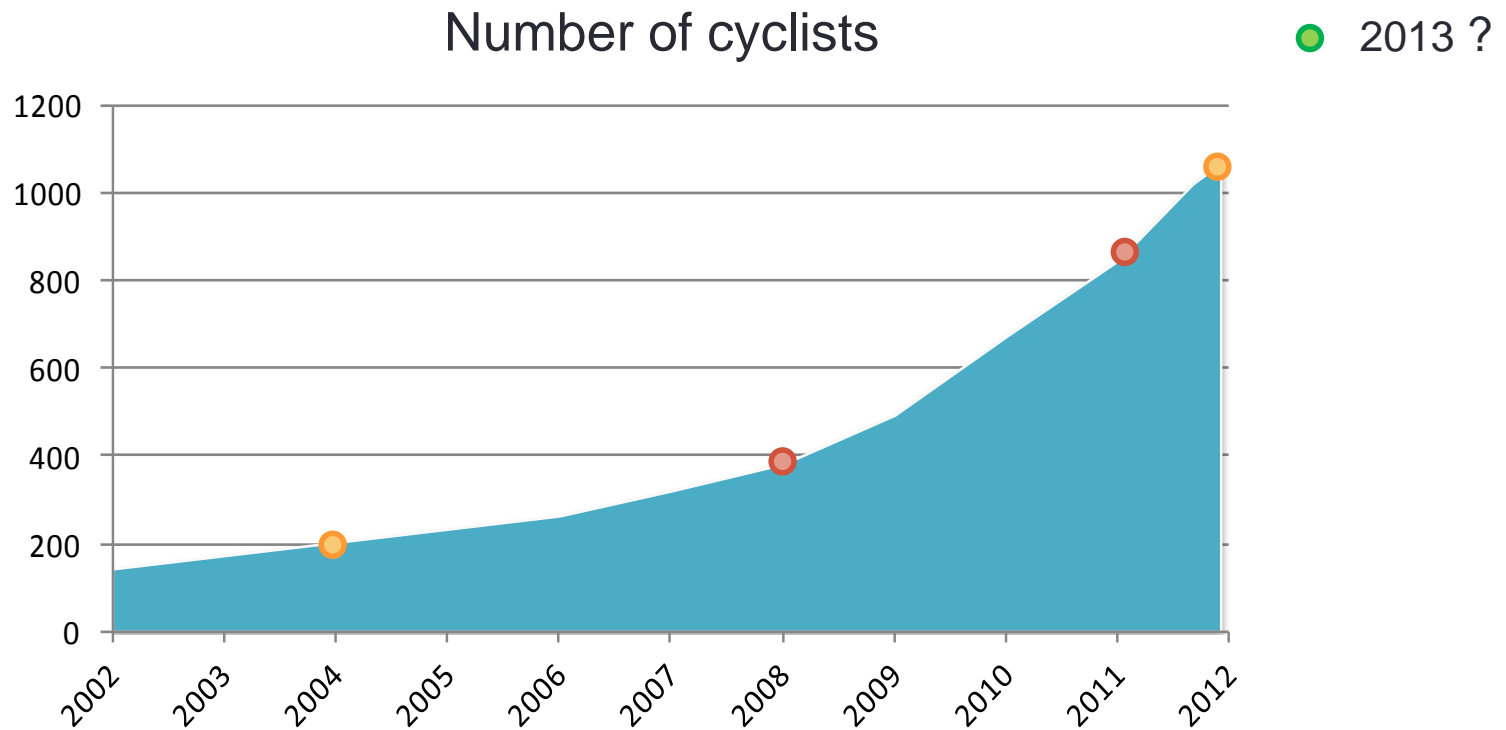
Level of urban cycling



What led you to start cycling ?



# Cyclists

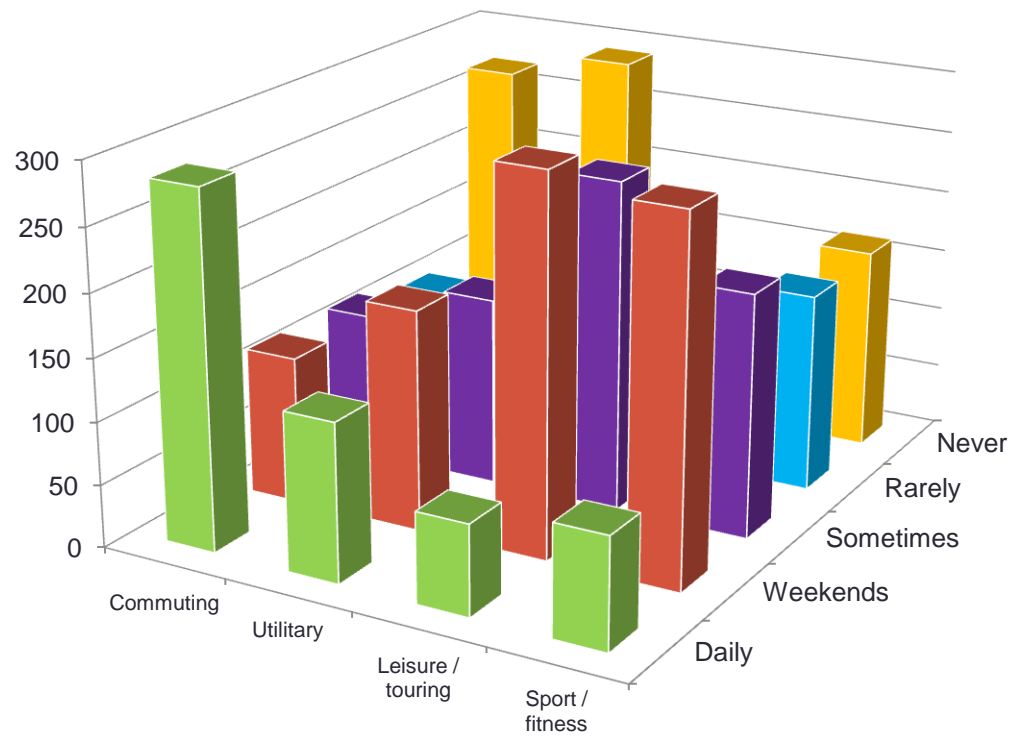


- More than duplicate between 2008-2011
- Fivefold between 2004-2012

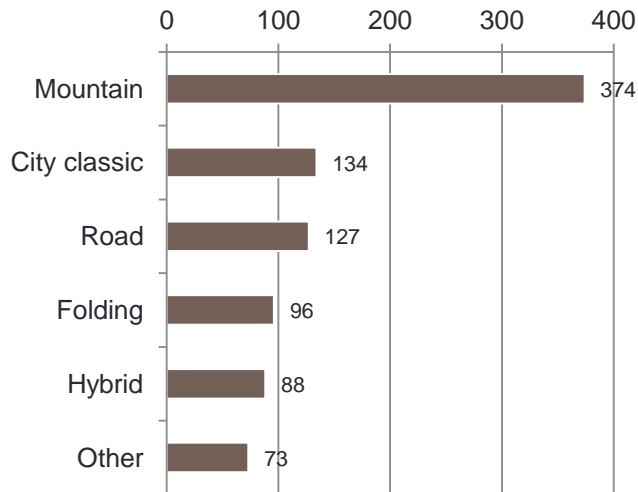


# Cyclists

Purposes and frequency



# Type of bicycle

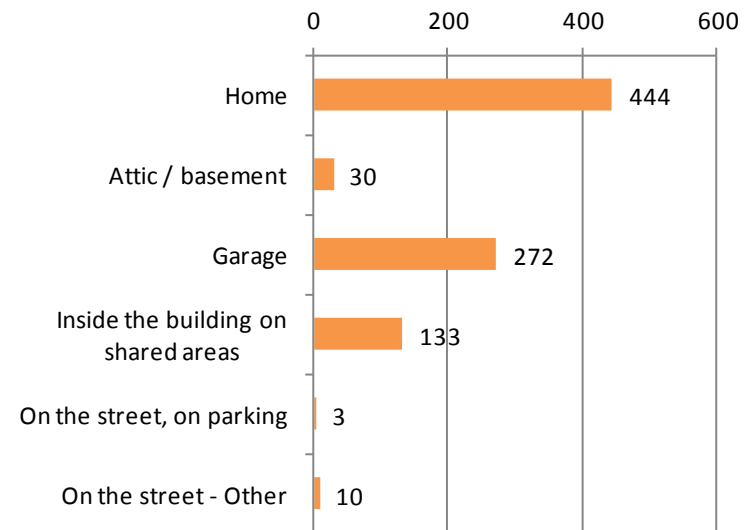


Single speed represents 3%

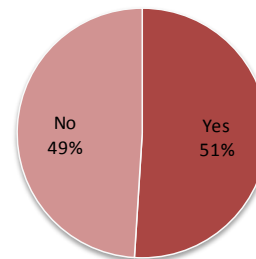
Electric, fixed gear and BMX represents about 1% each.

About 5% carries a kid

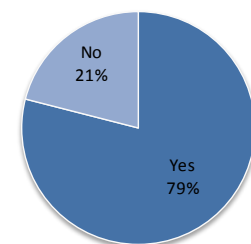
## Storing the bike at night



## Helmet

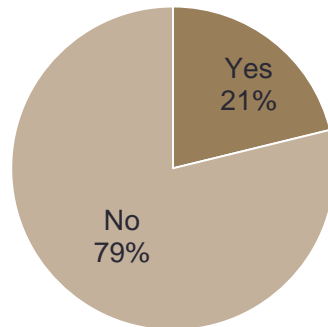


## Lights at night

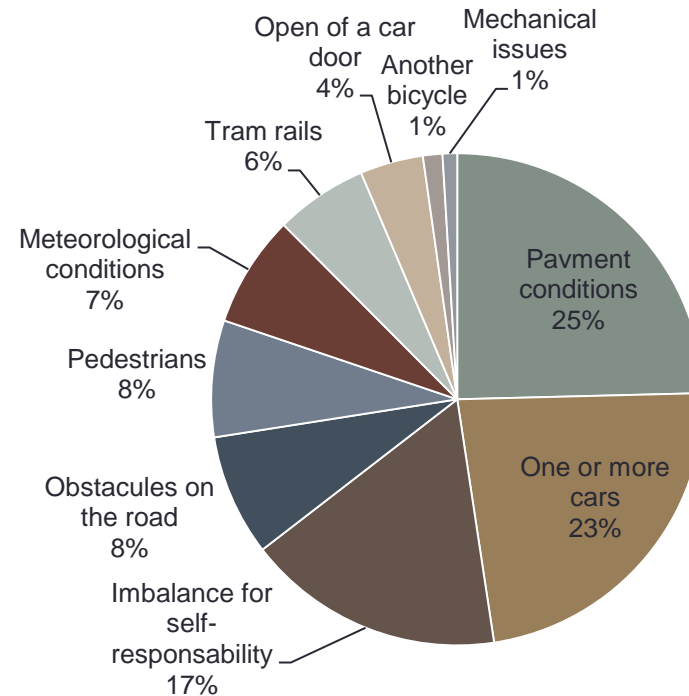
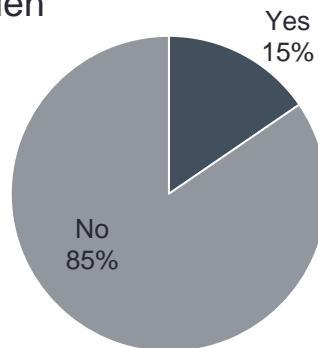


# Accidents and thefts

Accident



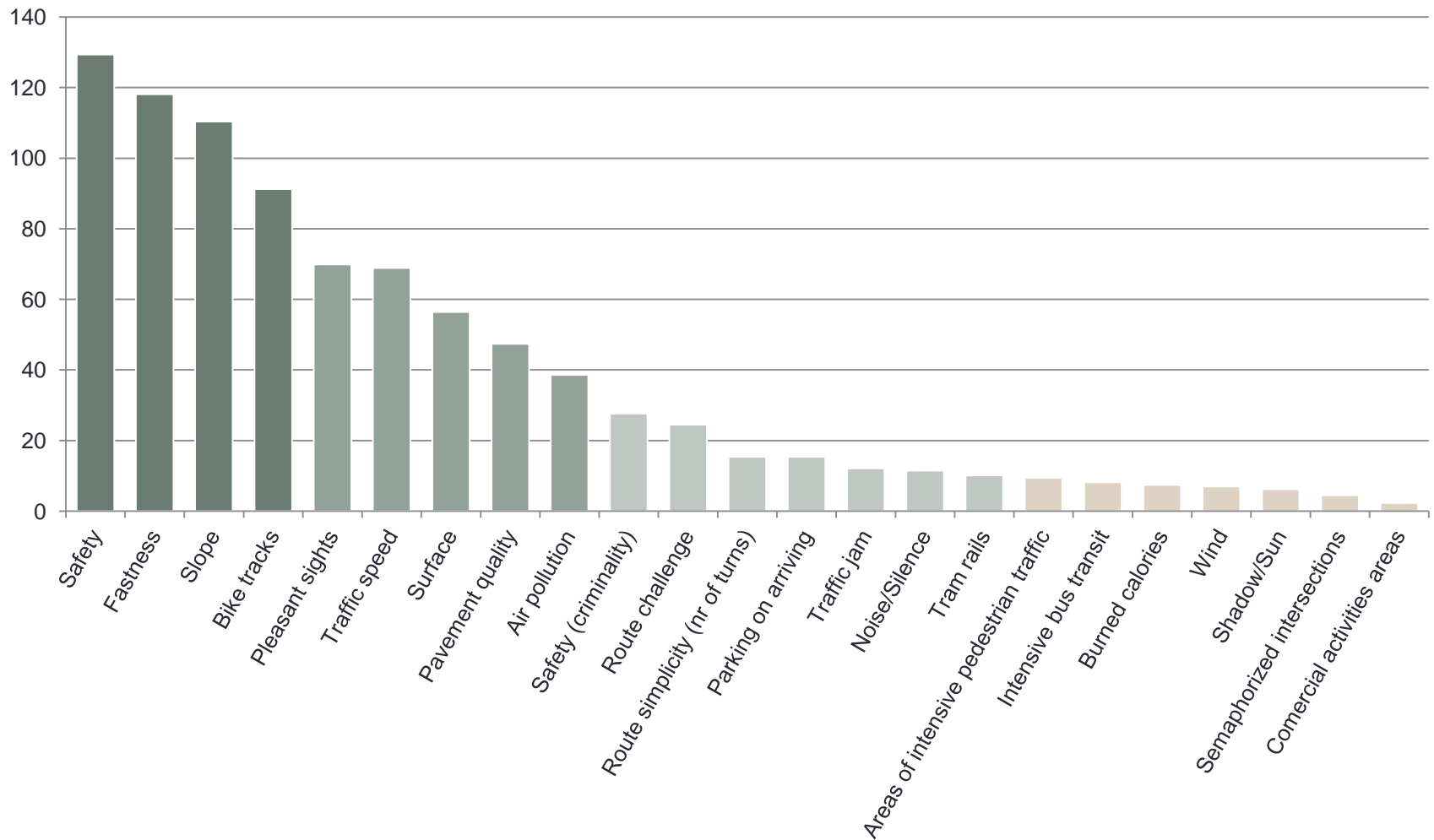
Bike stolen



40% due physical conditions

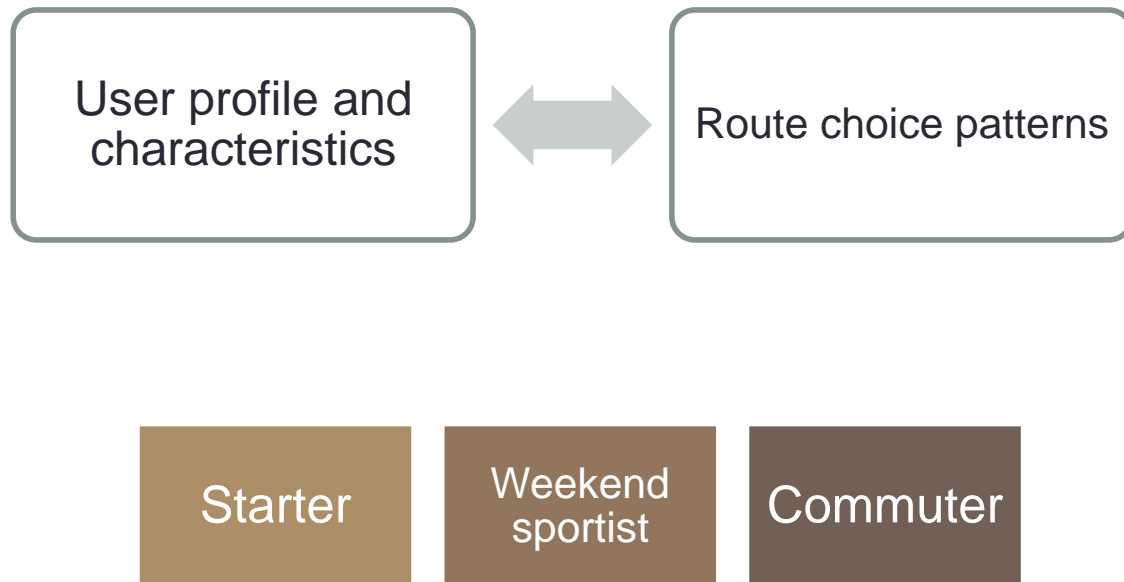
- 30% avoids the route (or part) of the accident
- 72% avoids to park on the same place

# Route choice criteria



# Bicycle users profiles

## Multivariate and cluster analysis



# Bicycle users profiles

## Starter



# Bicycle users profiles

## Weekend sportist





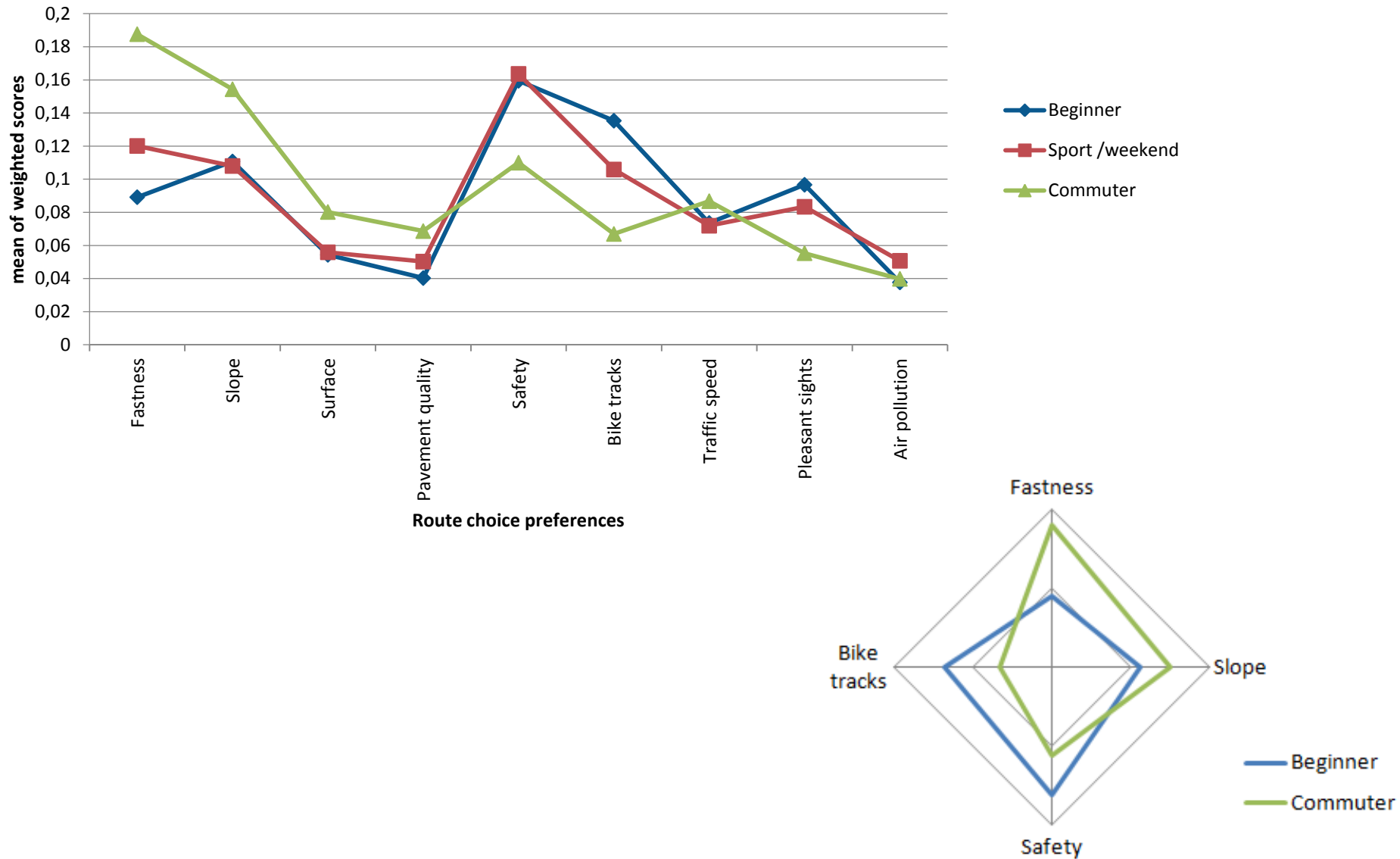
# Bicycle users profiles

## Commuter



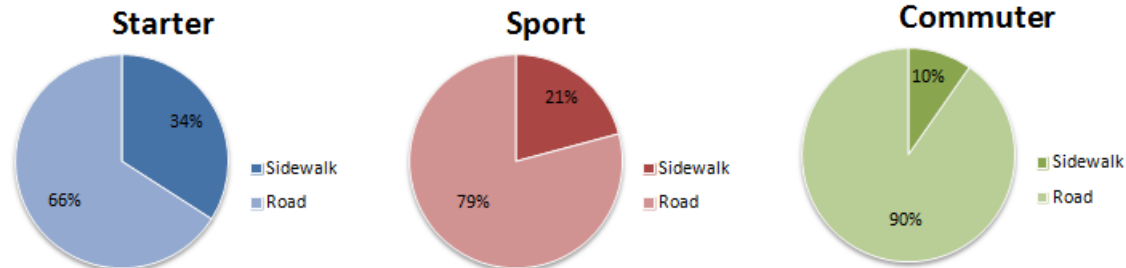


# Route preferences

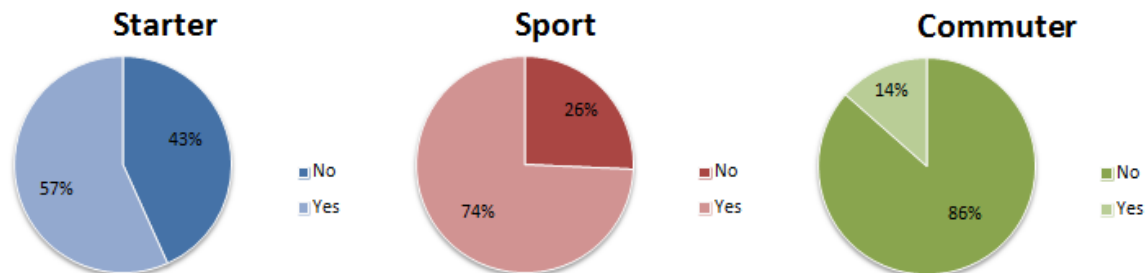


# Urban behaviour

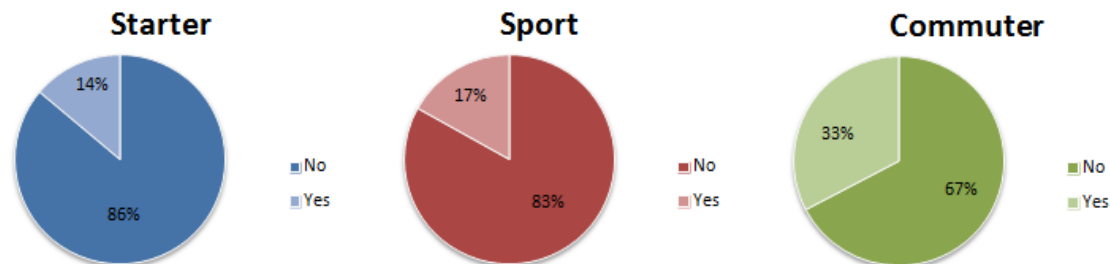
## Where to ride



## Helmet wear

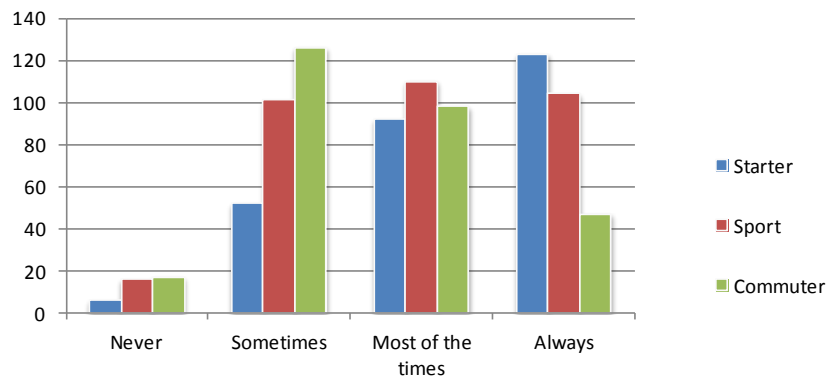


## Bicycle accident

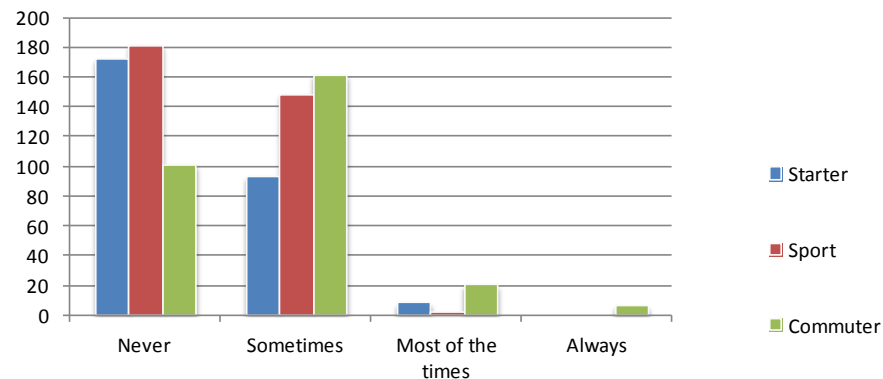


# Urban behaviour

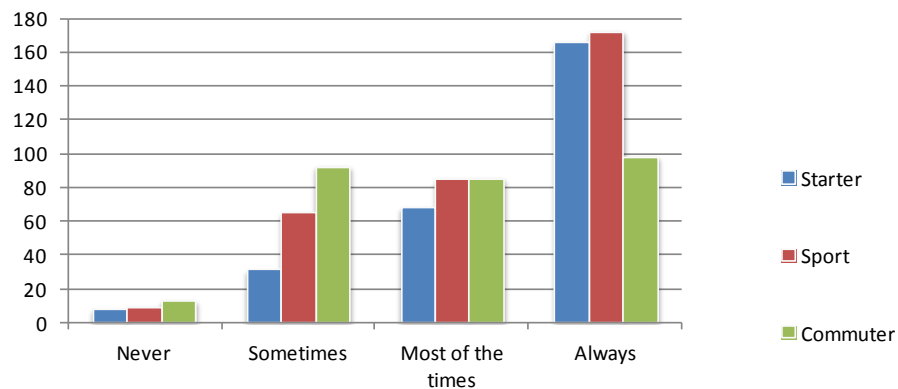
## Stop on the red lights



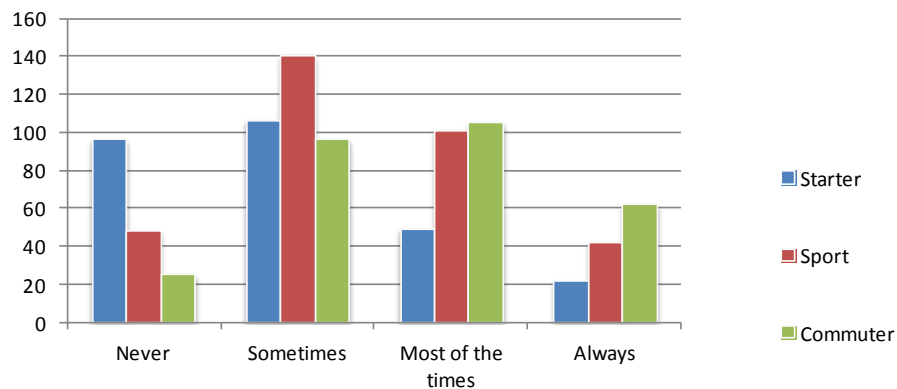
## Use street on the opposite direction



## Use the cycle tracks



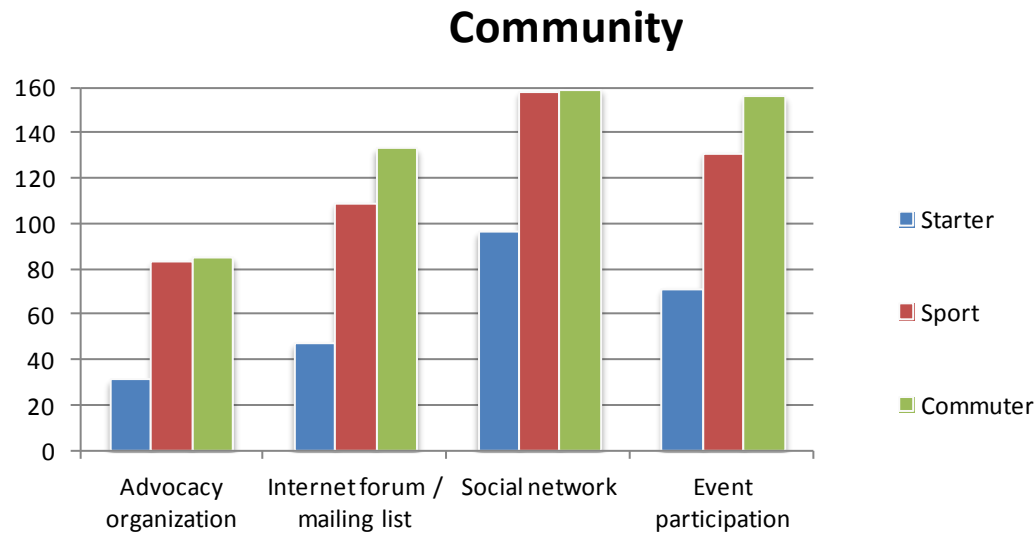
## Use the BUS lanes



# Community

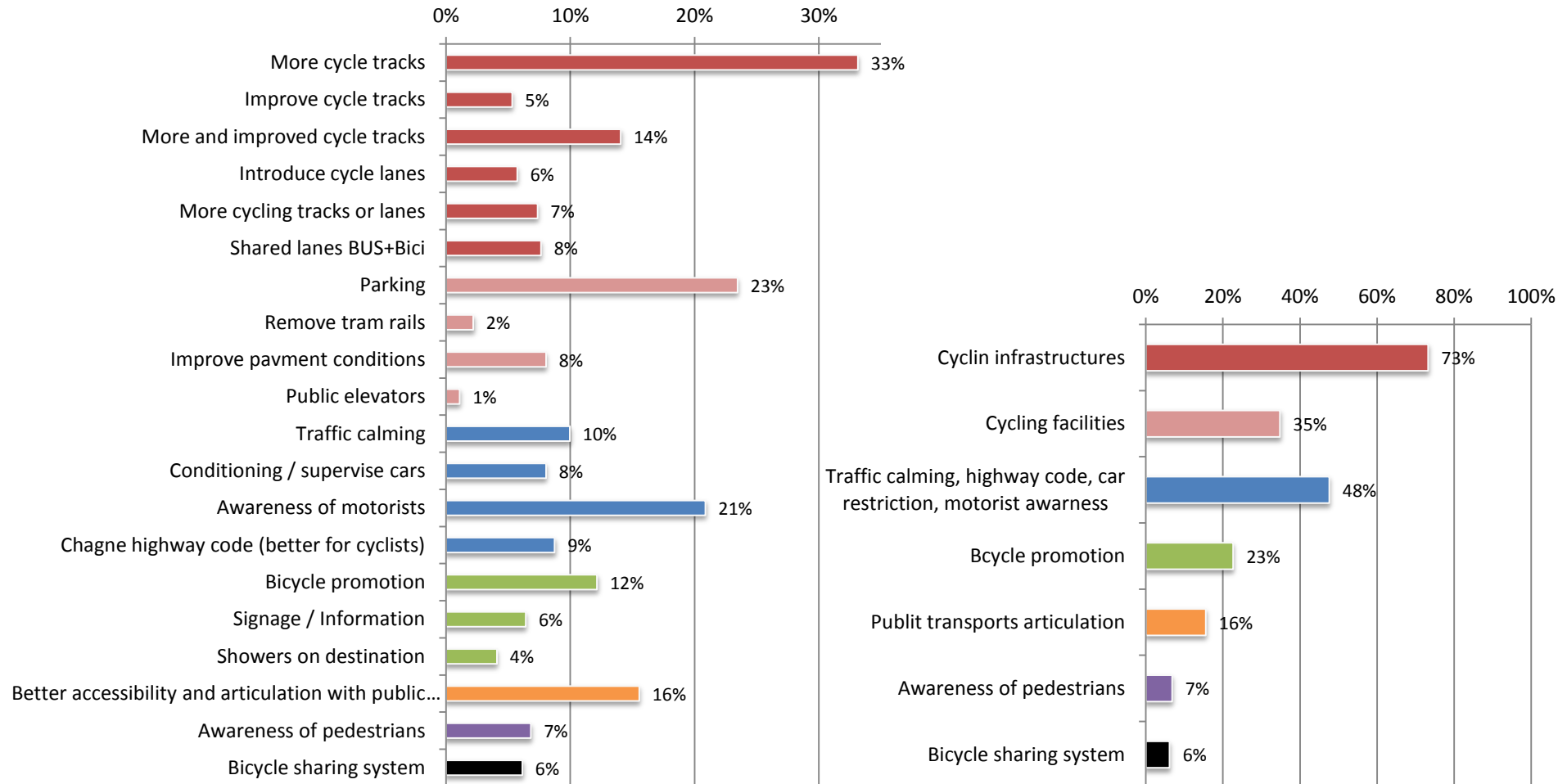
	Advocacy organization	Internet forum / mailing list	Social network	Event participation
<b>Yes</b>	22 %	32 %	46 %	40 %
<b>No</b>	78 %	68 %	54 %	60 %

**22% Organizations, 46% social network**



# Needs and suggestions

## Policies and measures for bicycle promotion and better accessibility



# Conclusions

- Contribution for Lisbon bicycle users characterization
- Updated information on bicycle usage and users profile
  - 3 distinct profiles
  - Concern about safety



## **Future?**

- Cycling networkg and infrastructures planned / adapted for different bicycle users
- Information system tool as a solution for lack of data for planning and managment of cycling networks and it's infrastructures
- Data collecting for monotorizing and decision support

# THANK YOU

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User's needs and preferences for planning and management of cycling network in Lisbon, a *starter city*

**Rosa Félix**

rosamfelix@gmail.com



XXIVth International Cycling History Conference

**BACK TO THE FUTURE: A NEW CITY VELOURUTION?**

**Lisbon, Portugal**  
**15 - 17 May 2013**

# 3 Profiles

Beginner	Sport / weekend	Commuter
<ul style="list-style-type: none"> <li>• Young (<math>\mu= 32,7</math> ; <math>\delta=10,33</math>)</li> <li>• Any gender</li> <li>• Beginner</li> <li>• Uses the bike for less than 2 years</li> <li>• Weekend trips for touring and sport</li> <li>• Cheap bicycles</li> <li>• Mountain and city bikes</li> <li>• Safety is the most important criterion</li> <li>• Prefers bike lanes and streets with pleasant sights</li> <li>• Rides on sidewalk and on the road</li> <li>• Respects traffic lights</li> <li>• Group with fewer proposals of policies and measures for better accessibility</li> </ul>	<ul style="list-style-type: none"> <li>• Middle age (<math>\mu= 36,06</math> ; <math>\delta=9,47</math>)</li> <li>• Male</li> <li>• Owns a car and a great part lives outside Lisbon</li> <li>• Weekend trips for touring and sport</li> <li>• Mountain and road bikes</li> <li>• Expensive bikes</li> <li>• Safety is the most important criterion</li> <li>• Fastness, pleasant sights and air pollution are important criteria</li> <li>• Wears a helmet</li> <li>• Rides with confidence</li> </ul>	<ul style="list-style-type: none"> <li>• Young (<math>\mu= 31,71</math> ; <math>\delta=7,59</math>)</li> <li>• Lives in Lisbon</li> <li>• Daily bike commuter</li> <li>• Experienced</li> <li>• Road, mountain, hybrid, folding and city bikes</li> <li>• Fastness and slope are the most important criteria</li> <li>• Gives a lot of importance to type and pavement conditions</li> <li>• Rides on the road</li> <li>• Does not wear a helmet</li> <li>• Does not claim for bike lanes</li> <li>• Rides on opposite direction and on BUS lane, when they exist</li> <li>• A third already suffered a bicycle accident in urban traffic</li> <li>• A quarter had already a bike stolen</li> <li>• Group with more proposals of policies and measures for better accessibility</li> <li>• Group most connected to cyclists community</li> </ul>